

President's Forum

APRIL 16, 2020

Case Management Tools



URGENT & CONFIDENTIAL

- Conduct/discipline issues
- Plagiarism/cheating
- Sexual misconduct (Title IX)
- Unusual or concerning behavior
- DRAW Referral

Student Conduct/Concern Report

FYI

- Important conversations with students
- Referrals to services: counseling, academic support, financial aid, etc
- Recommendations for registration, major selection, career advising, etc.
- Replaces Early Alert

Next Gen Inspire Update

TYPICAL INTERACTIONS

- Excused absences
- Interactions, such as scheduling an appointment, inquiries, etc.
- Conversations that do not relate to a student's academic performance

No Report Needed

Service Request Forms

My Requests

Early Alert (Coalinga)

Early Alert (Lemoore)

Facility Request (Lemoore)

Facility Request (Coalinga)



WHCCD Portal “Early Alert (Lemoore)”



As of today:

- 36 WHCL students identified as needing a laptop
 - 10 have been checked out
 - 12 available today—remaining 26 being called
 - 42 on order (districtwide)—expect to receive in next few days
 - Additional 58 being ordered by District Office
 - District working on securing Wi-Fi hot spots



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Technology Resources

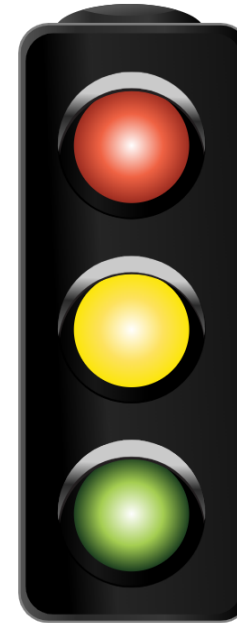
- WHCCD Foundation secured 30 (\$40 value) fresh produce boxes from Sandoval Farms, which can be delivered to student's homes if in Lemoore, Hanford, or Visalia.
- Foundation working with other local grocery stores to secure vouchers/gift cards
- Marketing working on a web form for students to apply for resources. Applications will go through Financial Aid. Will publish link once available.
- Students should apply for FAFSA (financial aid) if they haven't already



Food Resources

- Individual personal counseling (3 vendors)
- DRAW
 - Online Support Group
 - DRAW Warm Line (559) 697-3460

See WHCL Campus Events & Announcements team site posting for more information



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Emotional Well Being and Coping Strategies

The Coronavirus Aid, Relief and Economic Security (**CARES**) Act, signed into law on March 27, provides **funding** and flexibilities for states to respond to the COVID-19 emergency.

- Submitted agreements to the Department of Education on 4/15/20
- Expect to receive 1st half of funds next week, which will be allocated in direct support to students.
- Working on criteria and procedures for distributed the funds to students. Will have more information in the next few days. Students **MUST** have applied for FAFSA (financial aid) to be eligible.
- Lemoore's allocation is \$2,260,143 (\$1,130,072 direct to students) and Coalinga's allocation is \$592,666 (\$296,333 direct to students).
- Students will be encouraged to use the funds to purchase technology, but may use them for food, housing, or other basic needs to support their education.

Grants coming to students as part of the CARES Act

Excused Withdrawals – Under the premise that COVID-19 is a natural disaster – **students may request an Excused Withdrawal “EW” for one or all of their currently enrolled courses.** An “EW” is a non-evaluative grade option for students which would not be used in academic standing calculations. Students should know that this option may have implications with financial aid, military/veteran benefits, transferability, and degree completion. Please refer to the attached document “WHCL Processes – COVID19” for additional information and the process to follow for students. Basically, students will need to complete the “EW” form and submit it to Admissions and Records for processing – no additional documentation will be needed.

Pass/ No Pass – West Hills College Lemoore has designated a number of courses which can be taken with a Pass/ No Pass grading option. The deadline imposed to select this grading option has been waived by WHCL per the executive order from the CCCCCO. **Students may select Pass/No Pass for these particular courses.** Students will need to complete the attached Pass/No Pass Form and route it to Admissions and Records for processing. On a case-by-case basis, students may be able to select a P/NP option, but they will need to check with their counselor for approval to do so.

Financial Aid Exceptions – Have students contact financial aid for details.

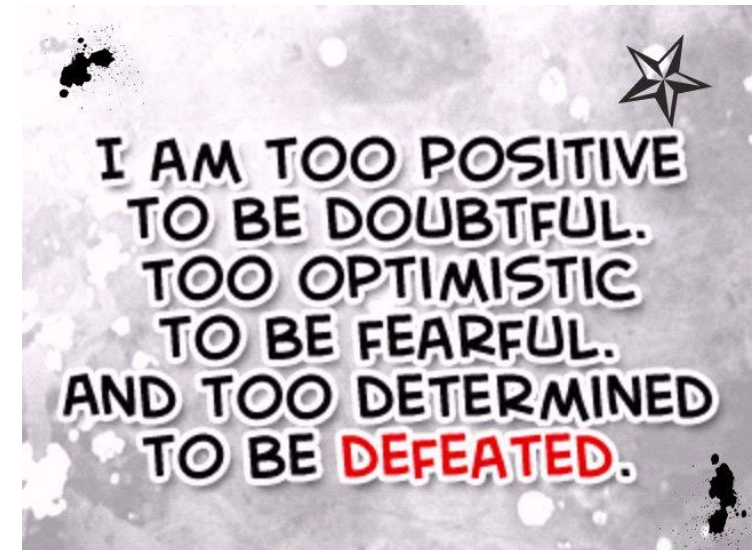
Title 4 & Title 5 Exceptions

Share one challenge you or your students are experiencing as a result of shifting to 100% online.



Team Participation

Share one positive outcome you see as a result of converting instruction and services to 100% online



Team Participation



Questions?
Comments?
How are you feeling?

Namaste

